

## WEBSITE PRIVACY POLICY

1. You can visit our website and get information about our services without having to provide personal information.

For technical reasons, the website <https://www.dinant-evasion.be> uses cookies to facilitate browsing.

Cookies are used in order to:

- Memorise the language you've chosen
- Enable the subscription to our newsletters
- Enable sharing
- Protect our website
- And manage the user statistics of our website

It is possible to configure your browser to be informed each time a "cookie" is created or to prevent their making.

This doesn't mean the access to our website will be denied to you. A software programme also manages the statistics of our website, but it doesn't allow us to identify you.

2. The personal data you communicate (surname, first name, address, e-mail address, phone number, fax number, VAT number, professional address) are processed by Inc. Dinant Evasion (more specifically by the employees of the HR service, management, secretaries and accountants), in charge of the processing, having its head office in 5500 Dinant, Rue du Vélodrome 15, and registered at the CBE under the number 0474.452.437.

Your data is processed according to the law of December 8, 1992, relative to the protection of privacy regarding the process of personal data, and, as from its entry into force, to the General data protection regulation 2016/679.

The transmission and processing of this data is carried out, if necessary, for following purposes:

- a) for customer management and market research;
- b) to execute the contract linked to the reservation made by the customer
- c) to answer requests coming from the contact form;
- d) for an efficient follow-up of offer requests;
- e) for invoicing, after-sale service and complaints management;
- f) to notify about any privacy policy modification;
- g) to ensure respect of Dinant Evasion's obligations regarding environmental legislation
- h) for any eventual legal proceedings in case of damages caused to Dinant Evasion's equipment;

Providing this data is necessary to answer your information requests or to duly complete the (pre) contractual obligations of the Inc Dinant Evasion when a reservation is made by a customer. This processing is justified by the execution of the contract between Dinant Evasion and the customer.

Moreover, by ticking the appropriate box on our website and by providing us your personal data, you give your express consent for the processing of this data in order to:

- i) facilitate browsing on our website by the use of cookies (optional);

- j) carry out information operations (newsletter), prospection, promotion or marketing operations about our services;
- k) suggest new purposes.

This processing is justified by your express consent. You have the right to withdraw your consent any time, without affecting the lawfulness of the processing based on your consent before its withdrawal. In that case, please write a letter or e-mail to Dinant Evasion ([privacy@dinant-evasion.be](mailto:privacy@dinant-evasion.be))

3. The personal data is kept for the entire duration of the contract with Dinant Evasion, and beyond, for a duration of 5 years to allow Dinant Evasion to meet its fiscal obligations and its record and book keeping requirement.

4. The data you share with us may be passed on, exclusively if necessary to achieve abovementioned purposes, to following third parties:

- Dinant Evasion's IT subcontractors;
- The competent authorities in matter of environmental protection or public security;

The data won't be shared with any other third party than those mentioned above and for any other purposes without your prior consent.

5. The data is exclusively stored on servers located in the European Union or with a service provider guaranteeing an adequate level of data protection of the data.

6. By writing a dated and signed letter justifying your identification and addressed to the person in charge of processing, you can obtain, for free if the volume is reasonable, a written communication of the data and the data portability. You can also get, if necessary, the rectification, the limitation of processing, the deletion of inaccurate, incomplete or irrelevant data. If no action was taken 30 days after the application, it will be considered as dismissed. You can make a request or file a complaint to the Protection of Privacy Commission / the Authority of data protection for the exercise of those rights. The President of the Court of First Instance will be informed in every case if the demand has been rejected.

7. At any time, if you consider that Inc. Dinant Evasion isn't respecting your privacy, you can address a letter or e-mail to [privacy@dinant-evasion.be](mailto:privacy@dinant-evasion.be). The Inc. Dinant Evasion will do its utmost to detect and correct the problem.

For more information, you can also address a letter to the Protection of Privacy Commission/ the Authority of data protection to following address: 1000 Bruxelles, Rue de la Presse, 35 (Tel. +32 2 213 85 40 – Fax +32 2 213 85 65 – [commission@privacycommission.be](mailto:commission@privacycommission.be) ).

There you can consult the public register of automatic private data processing. You can also make a complaint to the Commission for the Protection of Privacy / the Data Protection Authority.